



WEB RETURN & REPAIR POLICY

We would like to congratulate you for purchasing at "Michal Negrin Designs" official website. Occasionally while buying online there might be a need to change the size, color or even the item itself, kindly be assured that we will be glad to assist you. If for any reason you are not completely satisfied with your purchase, you may return it within 30 days from receiving the shipment.

RETURN / EXCHANGE PROCEDURES:

- 1 – Fill out the form, in the other side of this page
- 2 – Arrange a well packed package including the returns form and the item you wish to replace
- 3 – Ship the package with documented airmail (mentioning the tracking number) to the shipping address bellow **

PLEASE DO NOT SEND IT BACK VIA FEDEX OR UPS

**** Shipping Address:**

MICHAL NEGRIN DESIGNS LTD.
ATTN: ONLINE SALES DEPARTMENT
PO BOX 1290
7'TH KAF- TET BE' NOVEMBER STREET
BAT YAM, ISRAEL, 5911202

KINDLY MAKE SURE THAT:

Returned merchandise must be in its original condition & packaging accompanied by all.

The package will include the original price tags & receipt.

Please note, used or worn merchandise will not be accepted for returns.

Refunds will be made upon receipt on the merchandise.

* Kindly note that it's possible to change or return the item without any cancelation fee by receiving a voucher for your next online purchase.

*Should you choose to return the item and get a refund, there will be a 5% cancelation fee + Shipping costs from the original receipt when bought online.

If from any reason the customer refuses to accept the returned package from us, he will need to pay additional charges of customs, package handling & shipping back costs.

Michal Negrin will not be responsible for any lose or damages caused to the merchandise during the return process.

No return order exceptions-

- * Special orders
- * Limited addition items
- * Orders sum above \$2,000

** For any questions or clarification please contact us via email at: negrin@negrin.co.il

*****THIS POLICY APPLIES TO THE WEB SITE ONLY AND NOT TO OUR CONCEPT STORES.**

REPAIRS PROCEDURES:

We Provide warranty for products from our jewelry collection, whether bought online nor in concept stores. For repair send the item to us via registered airmail.

Shipping preparation -

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**** Shipping Address:**

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ATTN: REPAIRS DEPARTMENT
PO BOX 1290
7'TH KAF- TET BE' NOVEMBER STREET
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Michal Negrin

